



Calisto™

Home phone with multi-function Bluetooth® headset



Getting Started

Getting Started

△ Please refer to the separate Safety Instructions for important product safety information prior to installation or use of the product.

This guide explains how to install and use the Calisto and Calisto Pro Series products. Both products allow the user to:

- Use the speakerphone in base or while roaming.
- Use the handset on its own or with the headset up to 300 feet from the base.
- Use the headset with a Bluetooth® compatible mobile phone at home or on the road (see page 8).

The Calisto Pro Series has added features that allow you to receive phone calls using VoIP (Voice over Internet Protocol) as well as download up to 200 Outlook® contacts into the Calisto phone.

For more information on VoIP and Outlook features, please reference the comprehensive User Guide found on the Calisto Pro Series software CD or online at www.plantronics.com/calistopro

Contents

Package Contents	iv
Hooking Up the Base	1
Installing the Handset Battery	2
Charging the Handset and Headset	3
Using the Headset and Handset	3
Using Your Headset for the First Time	3
Wearing the Headset	4
Wearing the Handset	4
Placing Calls	5
Receiving Calls	5
Ending Calls	6
Switching Calls Between the Handset, Headset and Speakerphone	7
Adjusting the Volume	7
Using the Headset with Your Mobile Phone	8
Pairing the Headset with Your Mobile Phone	8
Placing, Receiving and Ending Mobile Calls Using the Headset	9
Answering a Second Incoming Landline, VoIP or Mobile Call	10
Getting Help/Troubleshooting	11

Package Contents

Product & Accessories



Charging base



Handset/phone



Headset



Handset/phone battery



Handset/phone battery door



AC power adapter



Telephone cable (RJ11)



Optional splitter for wall telephone jack



USB cable
(Calisto Pro Series only)

When you open the packaging, the battery, cables and power adapter can be found in the compartment beneath the Calisto charging base.

NOTE For information on optional accessories and replacement parts, visit www.plantronics.com/calisto

Documentation

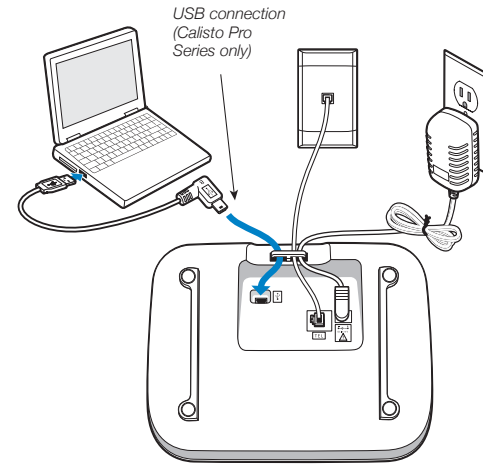
Getting Started Guide

QuickTips Card (under base)

Software CD
(Calisto Pro Series only)

Hooking Up the Base

1. Remove the QuickTips card from under the base.
2. Plug the AC power adapter into the bottom of the Calisto base, and then plug it into an available wall outlet.
3. Route the AC power adapter cable under the cable holder as shown.
4. Plug one end of the telephone cable into the Calisto base and the other end into an available wall telephone jack. If needed, use the splitter included to share the wall jack with another device.*
5. Route the telephone cable under the cable holder as shown.

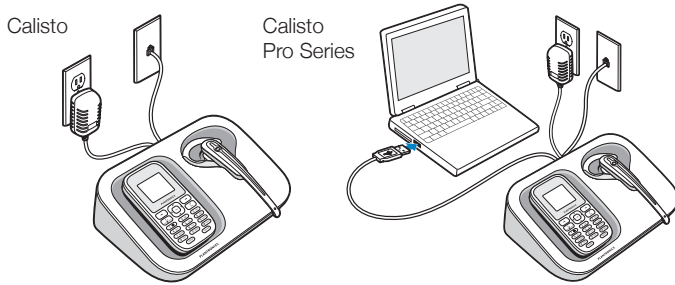


Calisto Pro Series only:

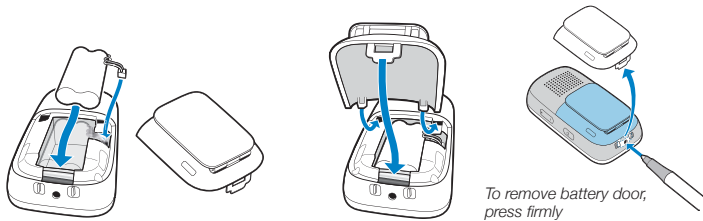
6. To use the VoIP capability, plug smaller end of the USB cable into the Calisto base and the other end into an available USB port on your PC.
7. Insert the Calisto Pro Series CD-ROM into your PC, and follow the on screen instructions. If the CD-ROM doesn't automatically play, double-click the "My Computer" icon on the Windows desktop and double-click the CD-ROM.

* For use with a 4-wire 2-line wall outlet (RJ14C) a 2-line, 3-way jack adapter is required. Like most landline phones, DSL users will need a DSL filter.

Completed System

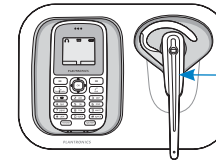


Installing the Handset Battery




1. Place the battery for the handset into battery compartment.
2. Plug the battery pack connector into the white jack inside the handset.
3. Slide the battery cover onto the handset and place the handset onto the base to charge it. The screen may take up to 10 minutes to show charge indicator.

Charging the Handset and Headset



To charge headset, press firmly onto the charging connector until click is heard and headset light turns solid red.

Handset	Charging time: 16 hours minimum before first time use, or until the full battery icon  is displayed in the top right hand corner of screen.
Headset	<ol style="list-style-type: none"> 1. Place the headset onto the base as shown above. Press down firmly to begin charging. The headset indicator should light up solid red while charging, and solid blue when fully charged in the base. 2. Charging time: 3 hours minimum before first time use, or until the headset indicator turns solid blue.

Using the Headset and Handset

Using Your Headset for the First Time

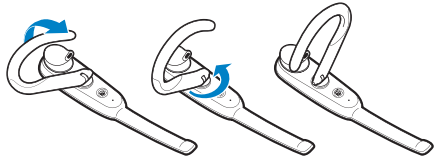
The headset automatically powers on when it is charging. It is not recommended to power it off between uses unless you are away from home and want to save battery power.

Powering headset: Power up by pressing and holding the Headset button for 2 seconds. Power off by pressing and holding the headset button for 4 seconds.

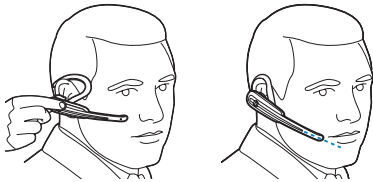
- 4 ascending beeps Headset is powered on
- 4 descending beeps Headset is powered off

Wearing the Headset

1. The headset can be worn on your left or right ear. To switch from one ear to the other, flip the ear loop to the side, and twist around as shown.



2. The ear tip should fit comfortably in the opening of your ear canal. It may take some adjusting to find a comfortable and secure fit.
3. Point the mouthpiece toward your mouth.



Wearing the Handset

To wear the handset using the waist clip, slide it between your belt or waistband and your pants. The handset is worn upside down but can be flipped up by lifting the handset to view the display as shown.





The Calisto allows you to roam up to 300 feet away from the base while wearing the handset.



Placing Calls




The headset must remain within 33 feet of the handset in order to place or receive a call on the headset. Calls can also be placed from the headset or speakerphone when the handset is in the charging base.

For your convenience, the headset comes pre-paired with the Calisto phone.

To place a call using:	Do the following:
Handset	Dial the number and then press the Talk  key.
Speakerphone	<ol style="list-style-type: none">1. Press the Speakerphone  key.2. After you hear a dial tone, dial the number.
Headset	<ol style="list-style-type: none">1. Dial the number and then press the Talk  key.2. Press the Headset button on the headset for under 1 second to switch to the headset. When headset is connected to a call* an icon  is displayed on the screen.

* There may be a 1–2 second delay between pressing the button and hearing sound in the headset.

Receiving Calls

To receive a call using:	Do the following:
Handset	Press the Talk  key on the handset.
Speakerphone	Press the Speakerphone  key on the handset.
Headset	A triple beep will sound in headset to signal an incoming call. Press the Headset button on the headset for under 1 second or until you hear a single high beep. The  is now displayed on the screen.

Ending Calls

To end a call using:

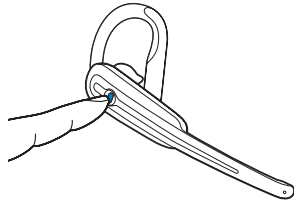
Do the following:

Handset

Press the End  key on the handset.

Headset

Press the Headset button inward for **under 1 second** or until you hear a single beep.



To place calls on the headset:

- **To make a call:** Dial the number on the handset, then press the headset button under 1 second.
- **To receive or end a call:** Press the headset button under 1 second.


Also, see the QuickTips card under the charging base.

Switching Calls Between the Handset, Headset and Speakerphone

To transfer from:

Do the following:


Handset → Headset

Press the Headset button on the headset for under 1 second. The Handset key is no longer illuminated, and  is now displayed on the screen. The headset light will flash blue every 4 seconds when used during a call.

Headset → Handset

Press the Handset  key on the handset. The key will light up when active.

Handset or Headset → Speakerphone

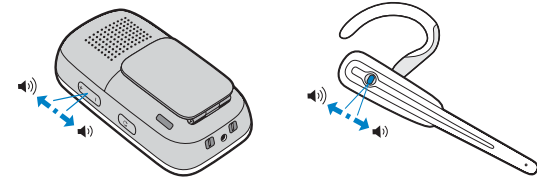
Press the Speakerphone  key. The key will light up when active.

For basic handset and headset calling functions including redial and mute, please refer to the QuickTips card beneath your Calisto charging base.

Adjusting the Volume

For the handset, headset, or speakerphone, use the Volume Up/ Down button on the side of handset during a call.

Alternatively, for the headset, you can move the Headset button in an up or down position (as opposed to inward) to adjust the headset volume.



△ Please refer to the safety instructions for information on headsets and hearing.

Using the Headset With Your Mobile Phone

The Calisto headset functions like a traditional Bluetooth® headset when used with your mobile phone. It has the ability to operate completely separate from the Calisto handset/phone and has many of the same features as most popular Bluetooth headsets on the market, including voice dialing (mobile phone must support this feature) and redial.

Pairing the Headset with Your Mobile Phone

To use the Calisto headset with your Bluetooth compatible mobile phone, the headset first needs to be paired with that device. You will need to refer to the user's manual for your mobile phone for specifics on how to pair Bluetooth devices. You can also refer to the Plantronics Web site to see if there are instructions specific to your mobile phone www.plantronics.com/easytopair

Once the headset and mobile phone are paired, you can use the headset with both the Calisto and your mobile phone. You only need to pair the headset with your mobile phone once.

1. Before you begin, make sure your mobile phone is Bluetooth compatible. You may need to refer to the user's guide for your mobile phone to find out this information.
2. While wearing the headset, turn it off by holding down the Headset button for 4 seconds, until you hear 4 descending beeps. Once powered off, remove headset.
3. Refer to your mobile phone's user's manual for specific instructions about activating Bluetooth pairing.
4. While your mobile phone is searching for Bluetooth devices, hold down the Headset button on the headset for 4 to 6 seconds until the light on the headset flashes red and blue.
5. When the mobile phone detects the headset, select Calisto PLT from list of found devices.
6. When mobile phone prompts you for a passcode, enter "0000" on the mobile keypad as shown.

Your headset is now paired with your mobile phone and works within 33 feet of your mobile phone.



Placing, Receiving and Ending Mobile Calls Using the Headset

Placing Calls

Once your headset is on and connected to your mobile phone, dial the number and press the Talk/Send key on the mobile phone. The call automatically connects to your headset.

With some mobile phones, you may need to press the Headset button for under 1 second, or until you hear a single high beep, to transfer the call to the headset.

Receiving Calls

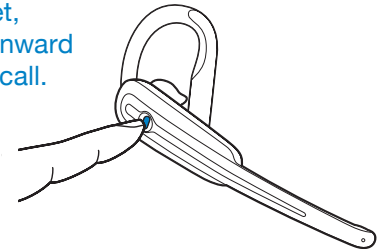
When your mobile phone rings, press the Headset button on the headset for under 1 second or until you hear a single high beep to answer the call. Note that your headset must be within 33 feet of your mobile phone.

Some mobile phones require you to accept the headset connection each time you receive a call on the headset.

Ending Calls

Press headset button to end the call, or end the call using your mobile phone.

If you are using the headset, press the Headset button inward for under 1 second to end call.





TIP When using the headset with your mobile phone for the first time, it is recommended that you do it out of range from the Calisto handset and base. Once you have successfully received and answered calls with your mobile phone, bring the headset back within range to answer both landline and mobile calls.

Answering a Second Incoming Landline, VoIP or Mobile Call

While you are on a landline or mobile call, the headset emits 3 beeps to inform you that there is a second incoming landline (this requires subscription to Call Waiting from your phone service provider) or mobile call.

Since the Calisto phone does not control your mobile phone, you cannot toggle back and forth between landline (or VoIP) and mobile calls. In order to switch from a landline call to an incoming mobile call or from a mobile call to an incoming landline call, you will have to end the first call.

If you are on this type of call:	And this type of call comes in:	Do this:
Landline (or VoIP)	Landline (or VoIP)	Press either  key on phone or Answer soft key on screen to answer incoming call. Switch back and forth between calls using  key or on-screen options.
Landline (or VoIP)	Mobile	Press Headset button once to hang up landline call and a second time to answer incoming mobile call.
Mobile	Landline (or VoIP)	Press Headset button once to hang up mobile call and a second time to answer incoming landline call.

For further tips on handling incoming second calls and VoIP behavior, refer to the comprehensive User Guide posted at: www.plantronics.com/calistopro

VoIP calls are a feature of the Calisto Pro Series only.





Getting Help

Calisto: See the online User Guide at www.plantronics.com/calisto

Calisto Pro Series: See the comprehensive User Guide included on the software CD or online at www.plantronics.com/calistopro

For additional assistance, reference the QuickTips card under the charging base or call 1-888-237-2557 to speak to a Calisto support specialist. Outside the USA, please call 831-458-7700.

Troubleshooting

Handset not working	Make sure battery is installed properly and fully charged. Make sure the base is plugged into a working wall outlet. It is recommended to charge the unit for a minimum of 16 hours the first time. When fully charged screen will display a full battery icon in the top right hand corner.
Headset not working	If  is displayed on screen, make sure headset is fully charged, powered on and within 33 feet of handset. In charging base, light turns from red to blue once headset is fully charged. If  is not displayed on screen, press headset button for under 1 second. You should hear a beep in the headset and then the phone dial tone. If issue continues, see comprehensive User Guide for instructions on how to re-pair headset with Calisto handset.
Can't pair headset with my mobile phone	Make sure that your mobile phone is Bluetooth enabled. Disconnect headset link previously paired to your mobile phone before pairing Calisto headset. During pairing, make sure headset is in pairing mode while the mobile phone is searching for Bluetooth devices. See online pairing guide at www.plantronics.com/easytopair or your mobile phone user manual.
Caller cannot hear me	Make sure headset is not muted. Screen indicates when a call is muted. If you are using the headset, be sure you have transferred the call to the headset by pressing Headset button for 1 second.  should be displayed on the screen. If  key is lit up, the call audio is still in handset. Make sure headset microphone is pointed toward your mouth for optimal audio performance.
Static/interference	Your headset might be out of range from the base. Depending on environment, range is up to 300 feet. Move headset closer to the handset. The headset to handset range is up to 33 feet. If your base is placed too close to an electrical appliance, try moving it at least 1 foot away. If you have DSL on the same phone line, make sure that you are using a DSL filter between the Calisto base and the telephone jack. You may obtain a DSL filter from your DSL service provider.
Cannot remove battery door	Using the tip of a pen, press the notch at the bottom of the handset battery cover very firmly to remove (see illustration on page 2).